



ALPHA DIAGNOSTICS

Patient Rights and Responsibilities

PATIENT RIGHTS

All patients Alpha Diagnostics does testing on are entitled to the same rights and responsibilities.

ACCESS TO CARE: Patient has the right to access health care

SAFETY: Patient has a right to receive safe and high quality care

RESPECT: Patient has a right to be shown respect, dignity and consideration

COMMUNICATION: Patient has the right to be informed about our services, treatment and costs in a clear and open way

PARTICIPATION: Patient has a right to be included in decisions and choices about their care

PRIVACY: Patients have a right to privacy and confidentiality of their personal information

COMMENT: Patient has the right to comment on their care and address all concerns

PARENTAL RIGHT: Parents or Guardians of minor patients has the right to exercise guardian rights

PATIENT RESPONSIBILITIES

ADVANCE CARE DIRECTIVE, POWER OF ATTORNEY OR GAURDIANSHIP: Patient must inform Alpha Diagnostics if they have a current advance directive or power of attorney for

any healthcare or personal matters, or if they are subject to a guardianship order.

SAFETY: Patient should tell Alpha Diagnostics their safety concerns

RESPECT: Patient must consider the well-being and rights of others

COMMUNICATION: Patient must provide information regarding their medical history and ask questions

PAY FEES: Patient should promptly pay fees associated with care

COMPLAINTS: Direct complaints to staff members or to sjones@alphamonitoring.com